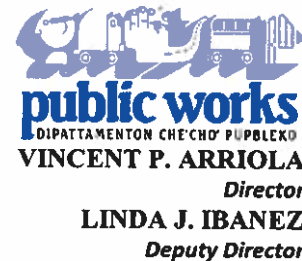




The Honorable
LOURDES A. LEON GUERRERO
Maga' Håga · Governor

The Honorable
JOSHUA F. TENORIO
Sigundo Maga' Låhi · Lieutenant Governor



25 JUL 2022

The Honorable Therese M. Terlaje
Speaker, 36th Guam Legislature
I Mina'trentai Sais Na Lehislaturan Guahan
Guam Congress Building
163 West Chalan Santo Papa
Hagatna, Guam 96932

Re: Citizen Centric Report (CCR) for Fiscal Year ended September 30, 2021

Dear Madam:

We are pleased to present the Department of Public Works' Citizen Centric Report for Fiscal Year end September 30, 2021 pursuant to Public Law 30-127 Section 2(a). This four (4) page report provides to the People of Guam information of the department's mission, goals, objectives, finances, performances, challenges and our future outlook.

This is DPW's Seventh Annual CCR report. DPW will post the CCR in our website:
www.dpw.guam.gov.

Should you need additional information, or have any questions or concerns, please call me at 671-646-3131.

Sincerely,


VINCENT P. ARRIOLA

Attachment: Citizen Centric Report FY 2021

cc: **Governor of Guam**
The Honorable Joe S. San Agustin, Senator
Office of Public Accountability

DEPARTMENT OF PUBLIC WORKS

DIPATTAMENTON CHE' CHO PUBLEKO

CITIZEN CENTRIC REPORT - FISCAL YEAR 2021



Vincent P. Arriola
Director



Linda J. Ibanez
Deputy Director

ABOUT US

The Department of Public Work (DPW) was established under Public Law 1-88 in 1952 under section 5104. DPW provides five major essential service: Public Safety, Transportation, Highway Maintenance, Government-Wide Support, and Capital Improvement Projects. Within DPW there are six divisions: Administrative Service, Building Construction and Facility Maintenance, Bus Operations, Capital Improvement Projects, Highway and Transportation Maintenance. These divisions assist in providing service to ensure the department's mission to fulfilled to the people of Guam.

GENERAL INFORMATION

FY 2020

FY 2021

Population	168,775	170,179
No. of Public School Enrollment	5,698	±30,000
No. of Gov Guam Employees	11,250	11,080
No. DPW of Employees	270	248
No. Village / Primary Streetlights	12,380/ 2,479	12,800/ 3,155
No. of Secondary Collector Streetlights	835	780
Total Miles of Roads: Primary / Secondary	230/789	230/789.15

MISSION

Our Mission is to provide, to the people of Guam, a safe, smooth and high quality roadway system. An efficient, reliable, and safe school bus transportation system. A process that ensures the public's safety through the proficient review and examination of all building permits and application. The administration of constructing and maintaining all government buildings and capital projects, all within an efficient and cost effective manner.



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GOALS & OBJECTIVES

- Enforce building codes
- Provide safe and efficient highway transportation system
- Maintain and repair DPW's school buses, vehicles, and equipment
- Build and maintain a safe and efficient highway system
- Manage all Government of Guam capital improvement projects and comply with building codes, territorial, and federal safety guidelines
- Coordinate and manage Guam's comprehensive highway safety program
- Provide maintenance, repairs, and construction services for government buildings
- To provide administrative tasks, processes and support in relation to operations, conforming to policies and procedures in allocating resources



PROGRESS

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HOW HAVE WE PROGRESSED IN FY 2021

	FY 2020	FY 2021
CAPITAL IMPROVEMENTS		
Number of Highway Construction Projects:		
Number of Bridges	0	1
Number of Roadways	3	1
Number of Ongoing Projects	0	2
Number of Completed Projects	3	1
Number of Ongoing Projects (CIP)	28	3
Number of Completed Projects(CIP)	28	32
Total Building Permits Issued	628	918
HIGHWAY MAINTENANCE		
Number of Miles Resurfaced	3.59506	0.27
No. of Potholes Repaired (Avg. 1.5'x1.5'x4)	1,602	1,307
HIGHWAY SAFETY CORE MEASURES		
Total Fatalities	14	16
Serious Injuries in Traffic Crashes	478	584
Unrestrained Passengers (Fatalities)	6	6
Alcohol Impaired Driving Fatalities	7	5
Speed Related Fatalities	11	10
Motorcyclist Fatalities	1	1
Pedestrian Fatalities	3	3
DUI and Drug-Related Arrests	255	108
TRANSPORTATION		
Bus: Total Student Passenger Count	5,698	1,988
Bus: Total Number Routes	179	179
Bus: Total Number Fleet	168	182
Number of Bus Repairs (Estimated)	907	641
No. of Light Vehicle Repairs (Estimated)	185	843
No. of Heavy Equipment Repairs (Estimated)	161	131

PUBLIC WORKS

Pride In Public Service

DPW ESSENTIAL SERVICES:

DIRECTOR'S OFFICE



ADMINISTRATIVE SERVICES



BUILDING MAINTENANCE



BUS OPERATION



HIGHWAY MAINT. & CONSTRUCTION



FEDERAL HIGHWAYS



OFFICE OF HIGHWAY SAFETY



TRANSPORTATION MAINTENANCE

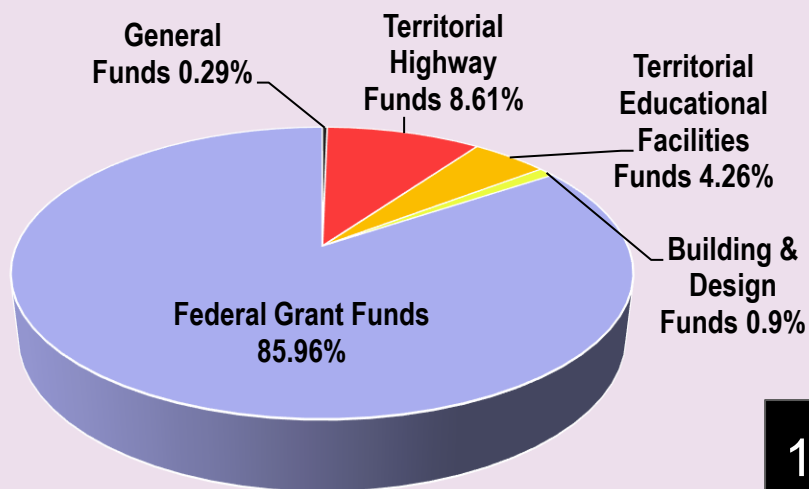
CAPITAL IMPROVEMENT PROJECTS



GOVERNMENT-WIDE SUPPORT	FY2020	FY2021
Total Number of Work Request	1,395	1,674
Avg. Day to Complete Request	3	3
Number of Plumbing Request	290	348
Number of Electrical Service Request	405	486
Number of Carpentry Request	350	420
Number of Air Condition Request	350	420

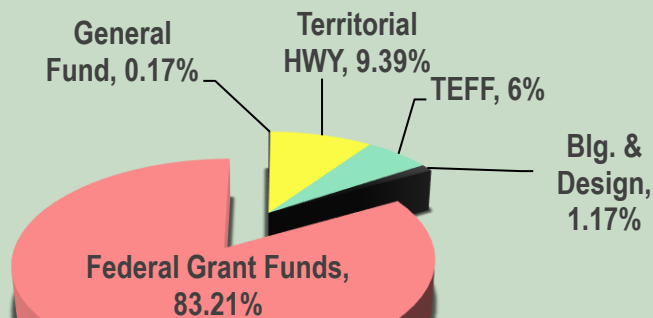
DPW - FY 2021 APPROPRIATIONS

FUND SOURCE	2020	2021
GENERAL FUND	\$325,419	\$516,664
Territorial Highway	\$16,918,639	\$16,168,292
Territorial Edu. Facilities Fund	\$8,085,322	\$7,979,711
DPW Blg. & Design	\$4,491,802	\$1,683,523
Federal Grants	\$142,247,497	\$161,349,362
TOTAL FUNDING SOURCE:	\$172,068,680	\$187,697,552



FY 2021 TOTAL APPROPRIATIONS \$187,697,552

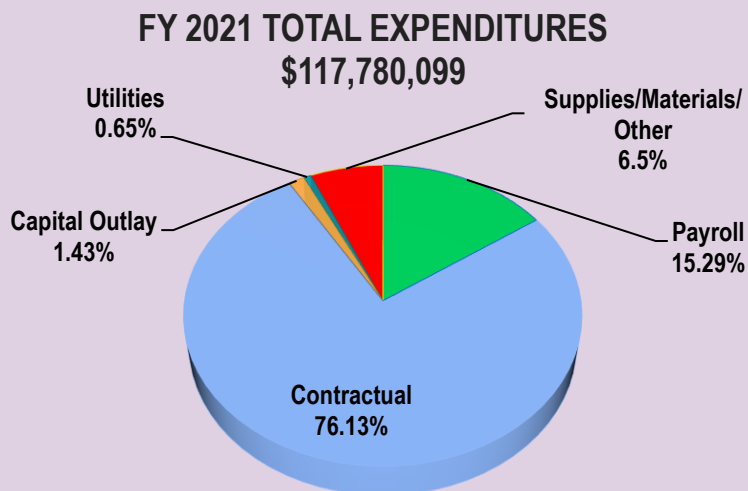
DPW - FY 2021 EXPENDITURES



FY 2021 TOTAL FUNDING \$117,780,099

BY FUND TYPE	2020	2021
GENERAL FUND	\$190,623	\$190,623
Territorial Highway	\$10,335,785	\$11,049,974
Territorial Edu. Facilities Fund (TEFF)	\$6,905,972	\$7,154,016
DPW Blg. & Design	\$1,360,493	\$1,377,057
Federal Grants	\$77,258,504	\$98,008,429
TOTAL FUNDING SOURCE:	\$96,051,376	\$117,780,099

BY OBJECT CLASS	2020	2021
Payroll	\$15,942,166	\$18,003,515
Contractual	\$70,273,700	\$89,664,015
School Leaseback	\$0	\$0
Capital Outlay	\$982,609	\$1,688,171
Utilities	\$750,915	\$768,273
Supplies/Materials/Other	\$8,101,986	\$7,656,125
TOTAL EXPENDITURES:	\$96,051,376	\$117,780,099



DPW is included in a Government-wide audit. An independent audit was conducted, resulting in a clean audit opinion. Complete financial information can be found at: <http://www.opa.guam.org/reports-audit/financial-audits>

CHALLENGES & OUTLOOK

CHALLENGES

Due to budgetary constraints, we are challenged by the following:

- MS4 (Municipal Separate Storm Sewer System) Requirements
- MSHA (Mine Safety and Health Administration) Requirements
- Resolving Unpaid Prior Year Obligation
- Limited Supplies and Materials
- Limited Transportation Fleet
- Limited Manpower Resources



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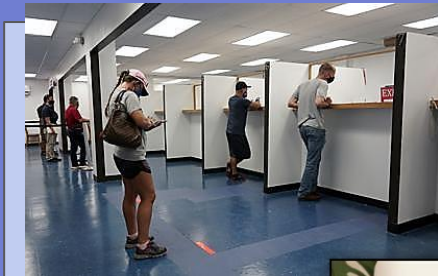
School Bus stops repaired by DPW Building Maintenance



Groundbreaking for Route 1 Resurfacing



DMV Motor Vehicle Registration moves into DPW.



DPW acquired 27 DODEA school buses



FUTURES OUTLOOKS

DPW seeks to accomplish:

- > Maintaining Roads
- > Building Roads
- > Building and Maintaining Bridges, Ponding Basins, and Culverts
- > Building and Maintaining Government Facilities
- > Expanding DPW Facilities
- > Maintaining Busses and Other Fleets
- > Bus Fleet Replacement Plan

We want to hear from you!
Do you like this report? Do you believe it should include any information? Please let us know by contacting Ms. Linda J. Ibanez, Deputy Director at (671) 646-3131 or email: linda.ibanez@publicworks.guam.gov